



MODULE 3 MEMBER PROTECTION POLICY

POLICY STATEMENT

High Flyers Trampoline & Gymnastics Academy (commonly known as High Flyers) is committed to providing a sport and work environment free of discrimination and harassment (sexual or otherwise), where individuals are treated with respect and dignity. High Flyers will not tolerate discriminatory or harassment behaviour under any circumstances and will take disciplinary action against anyone who breaches this Policy.

High Flyers is committed to ensuring that the safety, welfare and wellbeing of children are maintained at all times during their participation in activities run by High Flyers. Accordingly, any person involved in the instruction, management or coaching of any member under the age of 18 years may be asked to undergo screening procedures including police and other probity checks.

POLICY APPLICATION

This Policy applies to all members of High Flyers, ie employees, officers, administrators, volunteers, coaches, judges, and athletes.

This Policy applies equally to Members involved in each of the High Flyers' gymnastics disciplines, including Men's Gymnastics, Women's Gymnastics, General Gymnastics, Kindy and Trampoline Sports.

This Policy applies to behaviour occurring both within and outside the course of High Flyers' business, activities and events, when the behaviour involves Members and negatively affects relationships within the High Flyers' sport and work environment.

POLICY COVERAGE

Discrimination and all forms of harassment are unlawful under Federal, State and Territory law. People engaging in such conduct can have legal action taken against them under these laws. In some cases, legal action can also be taken against the organisation for which they work or represent. For this reason, High Flyers has a legal responsibility to ensure that discrimination or harassment does not occur in the course of any High Flyers' activities.

The law is always the minimum standard for behaviour within High Flyers and therefore any criminal offence will be reported to the appropriate authorities.

Discrimination

It is unlawful to treat anyone unfairly on the basis of various attributes or personal characteristics in key areas of public life.

A Member must not treat a person less favourably than another person on the basis of an attribute (such as race, sex, age, marital status, sexuality, pregnancy or intellectual or physical impairment) than someone else without that attribute in the same or similar circumstances.

Indirect discrimination is also unlawful. This means that a Member cannot impose a requirement, condition or practice that is the same for everyone, but which has an unequal or disproportionate effect or result on particular groups. Unless this type of requirement is reasonable in all the circumstance it is likely to be indirect discrimination, even if there was never any intention to discriminate.

Harassment

Harassment can take many forms but can generally be defined as unwelcome verbal or written comments, conduct, or gestures directed toward an individual or group of individuals that the harasser knows, or should reasonably be expected to know, is insulting, intimidating, humiliating, malicious, degrading or offensive.

Sexual harassment is behaviour that has a sexual element, which is unwelcome and could reasonably be expected, in the circumstances in which it occurs, to offend, humiliate or intimidate the person or people at whom it is directed.

A Member must not engage in any form of harassment, including:

- Written, verbal or physical abuse or threats;
- Unwelcome physical contact;
- The display of offensive materials;
- Promises or threats in return for sexual favours;
- Unwelcome sexual comments, jokes or propositions;
- Homophobic comments or behaviours; &
- Jokes or comments directed at a person's body, looks, age, race, disability, sexuality, marital status or pregnancy.

Intimate Relations

High Flyers takes the view that intimate sexual relationships between coaches and athletes, while not necessarily constituting unlawful harassment, can have harmful effects on the individual athlete involved, on other athletes and coaches, and on the sport's public image.

Because there is always a risk that the relative power of the coach has been a factor in the development of such relationships, High Flyers takes the position that such relationships should be avoided by coaches working at all levels.

Should a sexual relationship develop between an athlete and a coach, High Flyers will investigate whether any action against the coach is necessary. If High Flyers determines that the sexual relationship is inappropriate, action may be taken to terminate the coaching relationship with the athlete. Action may include transfer of the coach or, if this is not feasible, a request for resignation or dismissal from employment or coaching duties.

In the event that an athlete attempts to initiate an intimate sexual relationship, the coach must take personal responsibility for discouraging such approaches, explaining the ethical basis for such action.

The law is always the minimum standard for behaviour within High Flyers and therefore sex with a minor, of either the same or the opposite sex, is a criminal offence and will be reported to the appropriate authorities.

Victimisation

A Member must not subject any person to victimisation.

Victimisation means subjecting a person, or threatening to subject a person, to any detriment or unfair treatment because that person has or intends to pursue his or her right to make a complaint or support another person in making a complaint against another person.

Child Protection

Members must not employ or engage a person (whether paid or unpaid) to coach or otherwise supervise a child under the age of 18 years without first:

- a) Requiring that person to disclose whether or not he or she has been convicted of a serious sex offence; &
- b) Conducting a police or other appropriate probity check on that person.

A Member must notify the appropriate authorities (such as the Commission for Children and Young People) of:

- a) Any applicants for employment that the Member rejected as a result of risks identified through screening processes; &
- b) The name and other identifying details of any person against whom relevant disciplinary proceedings have been completed by the Member in relation to child abuse (sexual or otherwise) irrespective of the findings.

ROLES AND RESPONSIBILITIES

This section specifies the roles and responsibilities of all Members. In some cases, particular classes of Members have the additional roles and responsibilities that are also specified below.

All Members

A Member must:

- a) Comply with this Policy;
- b) Make complaints about a breach of the Policy in accordance with the High Flyers' Complaints Handling Procedure;
- c) Submit to the Complaints Handling Procedure if an allegation is made against that Member;
- d) Not make any frivolous or vexatious claim that another person is in breach of this Policy; &
- e) Conduct themselves in a proper manner so as not to bring that Member, High Flyers or the sport generally into disrepute.

Administrators

Administrators must ensure that the organisation he or she is employed or engaged by:

- a) Provides and promotes an environment free from discrimination and harassment in relation to its employment functions, its membership eligibility and any supply of goods and services;
- b) Makes this Policy readily available, upon request to an administrator, and provides accurate information in relation to the Complaints Handling Procedure;
- c) Encourages reporting of discrimination, harassment or child abuse, regardless of who the offender might be, and that appropriate training is provided to those who manage and implement this Policy;
- d) Deals with complaints in an impartial, sensitive, timely and confidential manner.

Coaches

Coaches must:

- a) Comply with the Coaches' Code of Ethics (incorporated in the Technical Membership Handbook from time to time);
- b) Understand and respect that as a coach he or she has considerable power and authority over athletes and should not abuse it;
- c) Avoid intimate relationships with athletes;
- d) Not exclude or treat less favourably any athlete from playing or coaching activities on the basis of an attribute or personal characteristic; &
- e) Avoid focussing on an athlete's disability unless this is the only way that the coach can find out what adjustments the athlete requires.

Judges

Judges must comply with the Judges' Code of Ethics (incorporated in the Technical Membership Handbook from time to time).

COMPLAINT PROCEDURES AND DISCIPLINARY ACTION

High Flyers has developed a Complaints Handling Procedure and will deal with any complaints about breaches of this Policy promptly, seriously, sensitively and confidentially. High Flyers recognises that natural justice is the minimum standard of fairness to be applied in the investigation and adjudication of a complaint.

Disciplinary action will be taken by High Flyers against anyone who:

- a) Is found to be in breach of this Policy;
- b) Victimises or retaliates against a person who has complained of a breach of this Policy; &
- c) Is found to have made a frivolous or vexatious complaint.

The discipline will depend on the severity of the case and may involve any apology, counselling, suspension, dismissal or other form of action.

CONFIDENTIALITY AND REPORTING

High Flyers' administration responsible for implementing this Policy will keep confidential the names and details relating to complaints, unless disclosure is:

- a) Necessary as part of the disciplinary or corrective process; &
- b) Required by law.

COMPLAINT HANDLING PROCEDURE

Procedural Steps

High Flyers undertakes to deal with any complaints of a breach of the Member Protection Policy promptly, seriously, sensitively and confidentially.

At any stage, it is the prerogative of the Complainant to proceed with, or dissolve, a complaint.

Discussion

Should a complaint arise, High Flyers encourages the Complainant to consider the following options:

- a) Approach the person creating the problem and ask him or her to stop the behaviour;
- b) If the behaviour continues, or it is not possible to approach the person, contact either:
 - Coach or Head Coach; or
 - The Club's Member Protection Contact Officer

Member Protection Contact Officer

If the Complainant decides to proceed, the Member Protection Contact Officer refers the matter to a designated person in authority for investigation.

External Resolution

If the complaint is not resolved, the Complainant may make a written complaint to an external organisation for mediation or arbitration. This can be done with the support of the Member Protection Officer.

If the complaint is upheld, a remedy will be prescribed by that external organisation.